

Swaps.io Privacy Notice

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Last Updated: March 5, 2025

This Privacy Notice explains how [Swaps.io](https://www.swaps.io) collects, uses, and discloses information when the Interface (the website at <https://www.swaps.io> and any related applications) is accessed. By using the Interface, the user confirms that this Privacy Notice and the accompanying Usage Policy (which is incorporated herein by reference) have been read, understood, and accepted.

Note that Interface is not responsible for your use of any of the blockchains and for your data being processed in any decentralized and permissionless networks.

1. Data Controller

[Swaps.io](https://www.swaps.io) is the data controller responsible for determining the purposes and means of processing personal data. For inquiries regarding this Privacy Notice or any data practices, please contact:

Email: privacy@swaps.io

2. Information Collected

To the maximum extent possible, the Interface tries to collect as little Personal Data from you as possible. Personal Data the Interface collects includes:

2.1. Information Provided Directly by the User

- **Personal Details:**
Data such as name, email address, and other contact information provided during registration, support inquiries, newsletter subscriptions, or participation in promotional programs.
- **Service Interaction Data:**
Information submitted via the Interface—including feedback and support requests—necessary to access features and promotions.
- **Blockchain Data:**
Public data recorded on blockchain networks (e.g., wallet addresses, transaction details, balance information) generated during interactions with the Interface. Such data is collected solely to facilitate access to and communication with the underlying Protocol.

2.2. Information Collected Automatically

- **Technical Information:**
Data such as IP addresses, device identifiers, browser type, operating system, network data, and log files.
- **Usage and Interaction Data:**
Information about how the Interface is used, including pages visited, clickstream data, session duration, and behavioral patterns.

- **Analytics Data:**

Aggregated and anonymized data gathered through analytics tools (including Google Analytics) to monitor performance, measure the effectiveness of campaigns, and optimize the user experience.

3. Use of Information

[Swaps.io](#) processes personal data for the following purposes:

- **Interface Operation and Enhancement:**

To deliver, maintain, and improve the functionality, security, and overall performance of the Interface.

- **Personalization:**

To tailor content, recommendations, and settings based on user behavior and preferences.

- **Communication:**

To respond to inquiries, provide customer support, and send newsletters or promotional messages, subject to prior consent.

- **Security and Fraud Prevention:**

To detect, prevent, and mitigate fraudulent or unauthorized activities.

- **Compliance and Legal Obligations:**

To meet applicable legal requirements, resolve disputes, and enforce the Usage Policy.

The processing of personal data is carried out based on user consent, contract performance, compliance with legal obligations, and [Swaps.io](#)'s legitimate interests.

4. Cookies & Tracking Technologies

[Swaps.io](#) employs cookies and similar tracking technologies in an abstract framework designed to support core functions of the Interface. These technologies enable:

- **Analytical and Customization Functions:**

Collection of non-identifying information (e.g., unique session identifiers, aggregated usage data) to understand usage patterns and optimize user experience.

- **Advertising and Verification:**

Use of third-party solutions to deliver targeted advertising and verify account details; data collected by these systems is aggregated and processed in accordance with the respective providers' privacy policies.

- **Performance and Functional Enhancements:**

Management of dynamic content delivery (e.g., embedded media) and controlled rollout of new features.

As you navigate through and interact with our Interface, Interface may request your consent to use cookies, which are small files placed on the hard drive/browser of your computer or mobile device, and web beacons, which are small electronic files located on pages of the Interface, to collect certain information about devices you use, browsing actions, and patterns.

Users may manage cookie preferences via browser settings or a dedicated cookie management tool. To get more detailed information about cookie management with specific web browsers, please find it on the browsers' respective websites:

- For Google Chrome, please refer to these instructions;
- For Firefox, please look up here;
- For Safari, please visit this page;

- For Internet Explorer, please refer to these instructions.


Disabling cookies may affect functionality and personalization of the Interface.

5. Data Sharing and Disclosure

[Swaps.io](#) discloses personal data only as necessary under the following circumstances:

- **Service Facilitation:**
With trusted third-party service providers (e.g., hosting, analytics, payment processing) that adhere to strict data protection standards.
- **Legal Compliance:**
In response to lawful requests from regulatory authorities or to comply with legal obligations.
- **Business Transactions:**
As part of corporate actions such as mergers, acquisitions, or restructurings, where data is transferred under protective safeguards.
- **Security Measures:**
With cybersecurity partners to investigate and address potential threats or breaches.

The Interface may also be connected to third-party advertising platforms, activated only when their technical features (so-called "pixels") are enabled through the Interface. The mentioned third-party advertising platforms may collect the Personal Data of the Interface users only with the purpose of optimizing their advertising possibilities through their platforms, targeting you with their advertisements, and possibly sharing your Data with other advertising platforms and agencies for further use.

Personal data is shared strictly on a need-to-know basis;  [Swaps.io | Power of Intents | Swap anything anywhere | Instantly](#) does not share, sell, rent, or trade personal data for marketing purposes.

6. International Data Transfers

[Swaps.io](#) operates on a global basis. Personal data may be transferred to and maintained in jurisdictions outside the European Economic Area (EEA). In all such transfers, appropriate safeguards (including adequacy decisions or standard contractual clauses) are applied to ensure a level of protection comparable to that within the EEA.

7. Data Retention

Personal data is retained only for as long as necessary to achieve the purposes for which it was collected, including:

- **Service Provision:**
Ensuring the continued functionality and improvement of the Interface.
- **Legal and Regulatory Compliance:**
Meeting all applicable legal and regulatory obligations.
- **Security and Audit:**
Investigating and resolving security incidents and ensuring the integrity of the Interface.

Sometimes, legal requirements oblige us to retain certain data for specific purposes for an extended period of time. Reasons Interface might retain some data for longer periods include:

- Security, fraud & abuse prevention;
- Financial monitoring and record-keeping;
- Complying with legal or regulatory requirements;
- Ensuring the continuity of your interaction with the Interface.

Aggregated data, which cannot directly identify a device/browser or an individual and is used for purposes of reporting and analysis, is maintained for as long as commercially necessary until you object to the processing of such data or withdraw your consent.

Once personal data is no longer required, it is securely deleted or anonymized. Note that blockchain data is immutable; once recorded on a public ledger, it cannot be altered or removed.

8. User Rights

Under applicable data protection laws, including the GDPR, users have the right to:

- **Right to be informed:**

This Privacy Notice was published to keep you informed of what is happening with your Personal Data. You can make an inquiry about your Personal Data at any time. This information concerns, among other things, the data categories that are processed, for what purposes they are processed, the origin of the data if the Interface did not acquire it directly from you, and, if applicable, the recipients to whom the Interface has sent your data.

- **Access:**

Request a copy of the personal data held by [Swaps.io](https://swaps.io).

- **Rectification:**

Request correction of any inaccurate or incomplete data about you.

- **Erasure (Right to be Forgotten):**

Request deletion of personal data, subject to legal constraints. We will comply with this request unless there is a legitimate reason, legal requirement, or other statutory basis not to.

- **Restriction:**

Request limitation of processing in certain circumstances.

- **Data Portability:**

Request transfer of personal data in a structured, commonly used format.

- **Objection:**

Object to processing activities, including direct marketing.

- **Withdrawal of Consent:**

Revoke previously given consent without affecting the lawfulness of processing prior to withdrawal.

- **Right to complain:**

You have the right to submit a complaint to the data privacy protection authorities responsible. You can send your complaints to the EEA supervisory authority of your country of residence. You can find a list of data protection authorities in the EEA online.

To exercise any of these rights, users should contact [Swaps.io](https://swaps.io) using the contact details provided in Section 1.

9. Data Security

[Swaps.io](#) implements robust technical and organizational measures designed to protect personal data against unauthorized access, disclosure, alteration, and destruction. The Interface utilizes a range of safeguards such as encryption, digital and physical access controls, and other technical and organizational measures to protect your Data.

However, no method of transmission over the internet or electronic storage is entirely secure; there is no guarantee that the security measures the Interface has in place to safeguard Personal Data will never be defeated or fail, that those measures will always be sufficient or effective, or that your Personal Data will always remain private or secure. Users acknowledge and accept these inherent risks when using the Interface.

10. Decentralization and Immutable Data

[Swaps.io](#) operates as a communication layer between users and decentralized blockchain networks. The Interface facilitates interactions with the Protocol and Intent Agents; it does not control blockchain transactions or manage Digital Assets.

Keep in mind that public blockchains are intended to immutably record transactions across wide networks of computer systems. Many blockchains are open to forensic analysis, which can lead to deanonymization and the unintentional revelation of Personal Data, particularly when blockchain data is combined with other data. Because blockchains are decentralized or third-party networks are not controlled or operated by the Interface, it is impossible to erase, modify, or alter Personal Data from such networks.

Users are advised to consider the permanent, public nature of such data when using the Interface.

11. Privacy of Children

The Interface is not directed to collect any data from people under the age of 18. The Interface does not knowingly allow anyone under 18 to submit any data. If you believe your child may have provided the Interface with any data, please use the contact details provided in this Privacy Notice and request this data to be deleted.

12. Integration with the Usage Policy

By using the Interface, users acknowledge and agree that this Privacy Notice is an integral part of the overall terms governing access and use, as detailed in the Usage Policy. The Privacy Notice and Usage Policy together form the entire agreement between the user and [Swaps.io](#) regarding the Interface.

13. Updates to This Privacy Notice

[Swaps.io](#) may update this Privacy Notice periodically to reflect changes in data practices, technology, or legal requirements. The "Last Updated" date at the top of this document will indicate the most recent revision. Continued use of the Interface after such changes constitutes acceptance of the updated terms.

In case of changes in data processing practices, there will be an update of the Privacy Notice accordingly to let you know of them in advance and give you the possibility to either provide your consent, object to a particular processing, or undertake other actions you are entitled to under the applicable regulations.

If, for some reason, you are not satisfied with our Personal Data processing practices, you should stop using the Interface immediately. You do not have to inform us of this decision unless you intend to exercise some of the data protection rights stipulated by the GDPR.

Users are encouraged to review this Notice regularly.

14. Contact Information

For general inquiries, concerns, or requests regarding this Privacy Notice or any data practices of [Swaps.io](#), please contact:

Email: interface@swaps.io

By using the Interface, the user confirms that they have read, understood, and consent to the practices described in this Privacy Notice.